



Clay Remedies, LLC

INTERNATIONAL SALES ORDER PROCESS

Thank you for your interest in our products, we are happy to work with your international shipping request. It will just require a few correspondences between us for the necessary arrangements to be made. Please note that all monetary references made will always refer to the US dollar.

REQUIREMENTS

- \$50.00 Order Minimum (usd) US Dollar
- Purchase of package insurance. Cost of insurance is based on the declared value of contents.
- A 5% international handling fee will be added to the item order total.

The fee is to compensate for the higher percentage rate credit card merchants charge to process international payments, the filling of customs declaration forms and web admin cost incurred for the temporary activation of the shopping cart.

PROCESS

1. First, we need to know the exact **item/s** you are interested in purchasing, along with the **item quantity**.
This information is necessary in order for us to determine the weight and package size needed to ship your order and thus, allowing us to accurately figure your shipping cost.
2. Next, we email your shipping cost options for you to review.
3. After, we receive your reply letting us know you would like to proceed with placing the order, we will activate international shipping for your country. We will then send you a notice informing you that the cart has been **temporarily activated**. You will then have the ability to place your order through our standard shopping cart channels.

For your convenience, we accept Visa, MasterCard, Discover and Pay Pal. All merchant gateways are protected with secure socket layering encryption for safe on line payment process. We look forward to hearing back from you soon.

Email: acarr@clayremedies.com

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